

April 14, 2020

To New York Community Banks:

I just received this update from Dan Rickman, Deputy District Director, Upstate New York U.S. Small Business Administration, and wanted to share it with you.

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Hi John,

Thanks for reaching out on behalf of your member banks. As you may know, NY is broken up into 3 districts, and we each oversee the SBA participating lenders headquartered in our respective district. Since your organization is also headquartered in our district, we would be happy to serve as your primary point of contact for any questions you may have and will add you to our distribution list for lender updates (if you're not already on it).

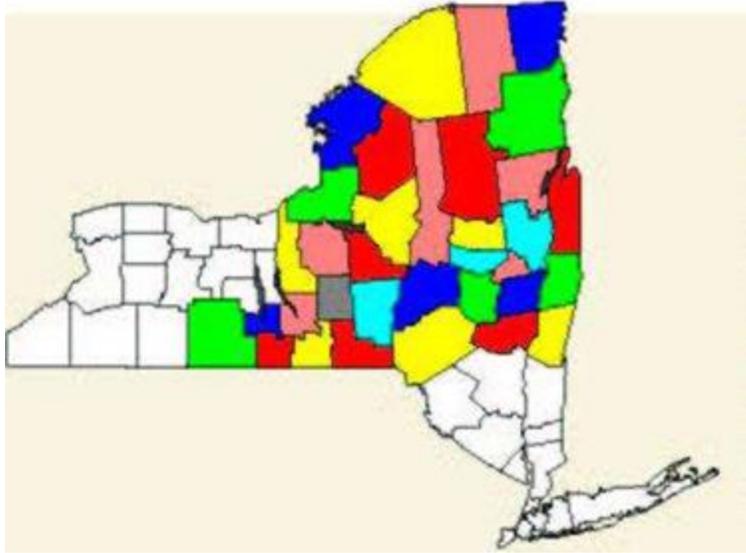
Update on SBA Connect- Last night OCA updated the authorization code process so that each lender has a unique authorization code. Only the servicing district office can provide that code directly to the Authorizing official for the lender, and it must be done via phone, not email. We're working through the list of active SBA Connect lenders for whom we have contact info. If you can advise your member banks to reach out to the appropriate district office directly, that would be very helpful.

For your awareness, the Syracuse District covers the following counties: Albany, Broome, Cayuga, Chemung, Chenango, Clinton, Columbia, Cortland, Delaware, Essex, Franklin, Fulton, Greene, Hamilton, Herkimer, Jefferson, Lewis, Madison, Montgomery, Oneida, Onondaga, Oswego, Otsego, Rensselaer, St. Lawrence, Saratoga, Schenectady, Schoharie, Schuyler, Steuben, Tioga, Tompkins, Warren, Washington.

The Buffalo district covers the Western NY counties, and the NYC district covers NYC up to Dutchess, Ulster, and Sullivan. Quick visual below that may be helpful.

Regards,

Dan



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